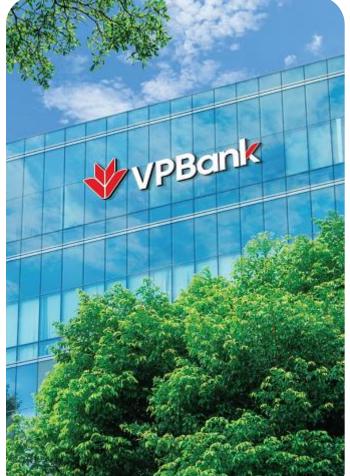


# Be Unique to LEAD

For the Prospering Vietnam

August 2025









A cornerstone commercial bank in Vietnam with the mission "For the Prospering Vietnam"



- An ambitious vision reinforced by formidable partnership with the mega Japanese SMBC
- Full spectrum of customer segmentations
- Distinct ecosystem expansion
- Digital pioneer and disruptor
- At the forefront in corporate governance and risk management
- Leader in sustainability
- Market leading operational and financial performance

### **₩ VPBank**\* A history of transformation and sustainable growth of a top tier private bank in Vietnam Completed the private placement deal with **SMBC** to issue **15%** of ✓ SMBC OPES equity stake Acquired VPBank 2024 - 2025 Securities Company and 2023 OPES non-life 2022 insurance company SAR. Extended the exclusive partnership with AIA 2021 **GPBANK** VPBank<sup>\*</sup> Taken over 2017 2014 under the **VPBank Established** as Vietnam Joint approved mandatory 2010 Stock Commercial Bank for transfer plan **Private Enterprises** 1993 Completed the transfer of 49% of FE Credit' stake to **SMBC** CREDIT **Acquired Vinacomin** Finance and renamed **VPBank Finance** Renamed Vietnam Company (FE Credit) -HOSE Prosperity Joint Stock No.1 market share in IPO - Listed on HOSE with an Commercial Bank consumer finance industry initial equity offering size of ~ **Engaged McKinsey for** USD300 mil overhauling business and operating models



# 30M+ CUSTOMERS

CAKE

**GPBANK** 

# **VPB SMBC Finance Company**

- #1 market share
- Large network with more than 14,000 POS/POC

# FECREDIT VPBank Securities VPBank O O D E S

# **OPES Insurance Company**

- A digital insurer to achieve comprehensive insurance ecosystem
- Start cross-selling and scale up non-life insurance business

# **VPBank Securities Company**

- Top 4 Best Capitalized Securities Company in the industry
- Top 10 Margin lending in the market

### **GPBank**

LynкiO

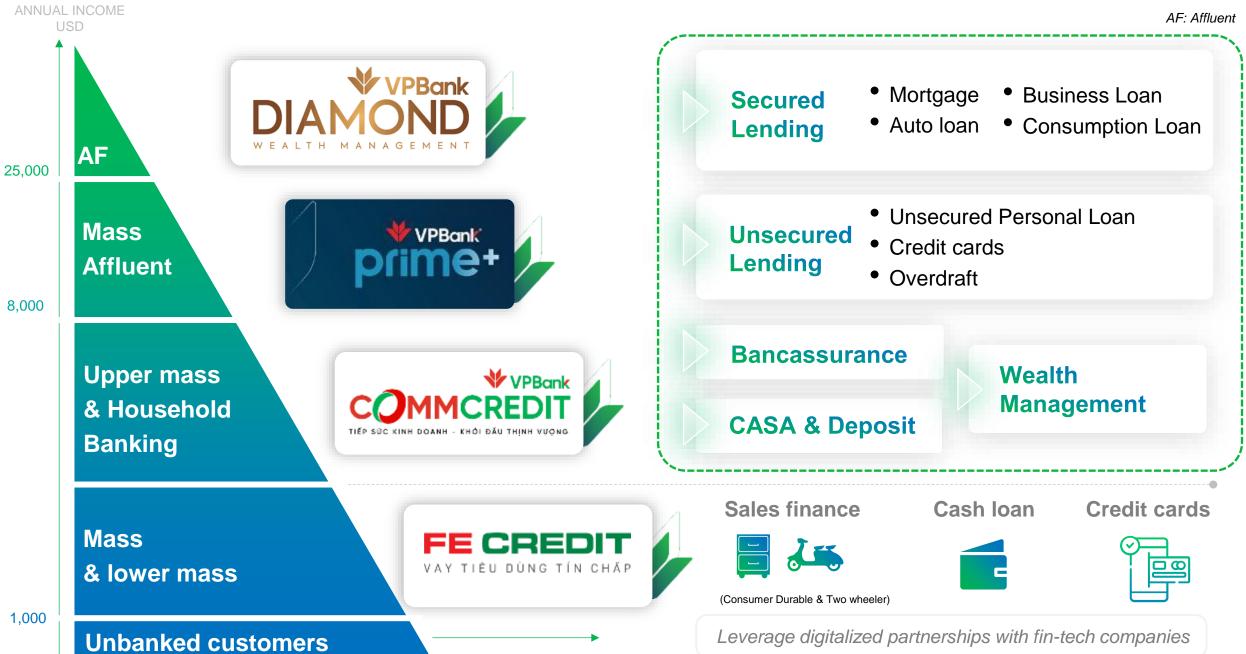
Smart > Pay

(the newest member of VPBank group)

VPBank supports to transform its operations and financial health

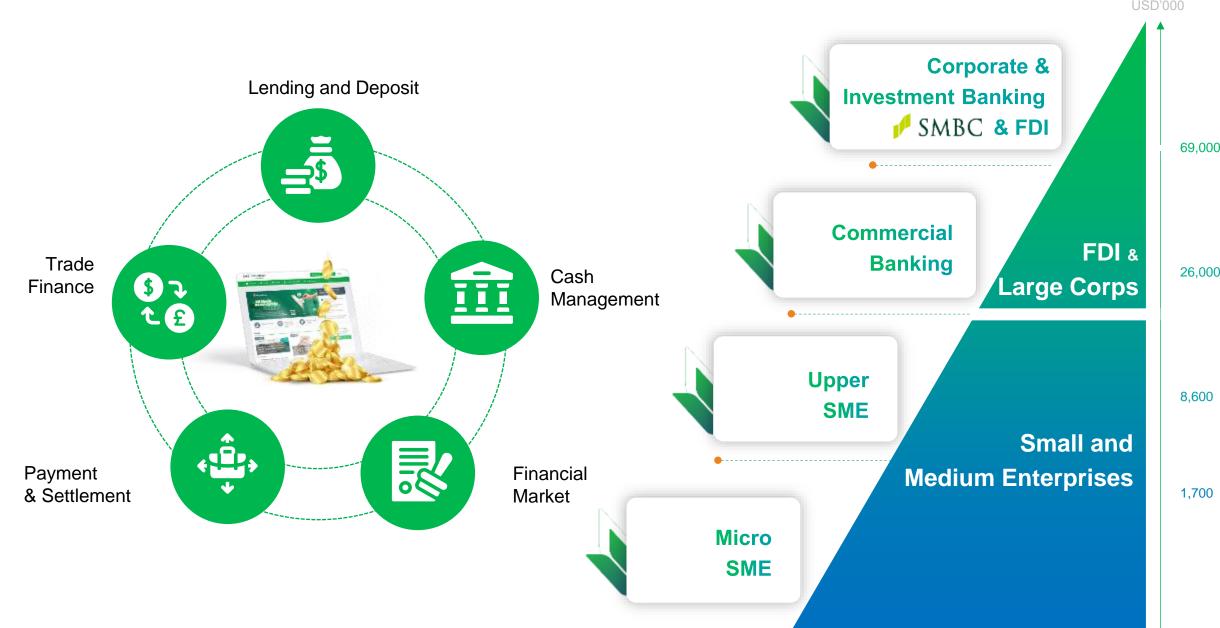
# Unique platform with a diverse suite of products to cover the full spectrum of the market





# Unique platform with a diverse suite of products to cover the full spectrum of the market

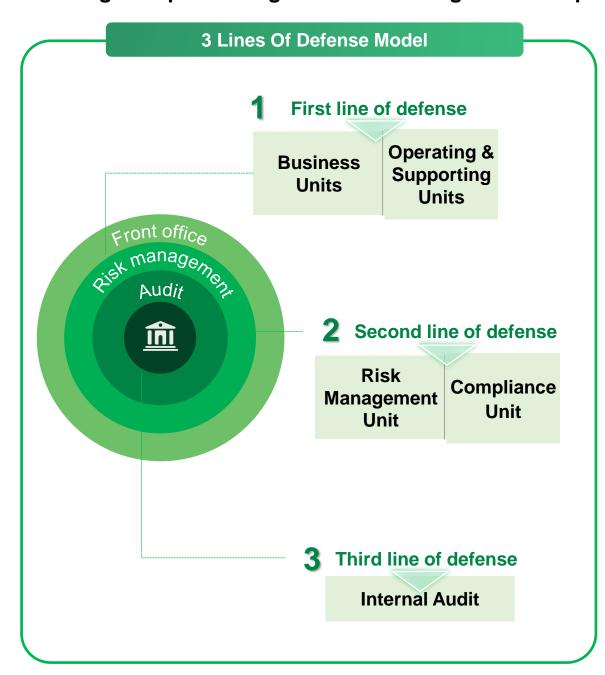


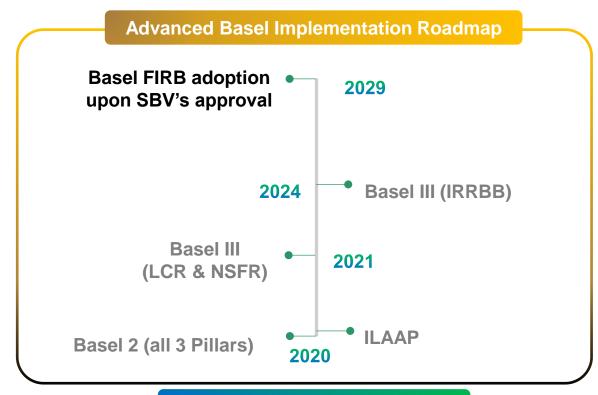


6

# Pioneering in implementing the world-class governance practices in risk management





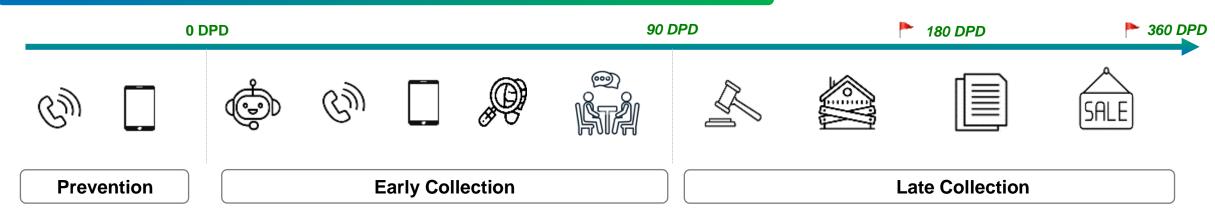




# Unveiling an effective bad debt strategy with prudent policies and cutting-edge technology support



# **End-to-end Collection Process at VPBank**



## **Strong collection activities with innovative features**

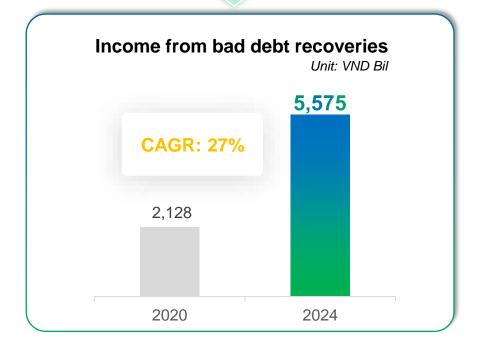






- Multi-channel integration
- Personalize communication approach based on chat history
- Diverse scripts, intelligent responses, multi-scenario handling
- Virtual Quality Control

# **Collection performance improvement**



8

# At the forefront of digital transformation with a suite of groundbreaking digital solutions to enhance customer engagement







- VPBank NEO Super App for financial and integrated services serving Retail & Corporate customers
- Enhance infrastructure agility
- Adopt Cloud Computing
- Develop Data Platform for Advanced Analytics to enhance service quality





# Develop a separate digital banking platform to serve specialized customers



- Optimize opportunities with lower & mass customers, and customers in partners' ecosystem
- Cross-sell & create greater value to customers and partners







# **Ecosystem development**



**Strengthen partnerships** with Fintech, telcos, e-wallet, e-commerce & retail business..





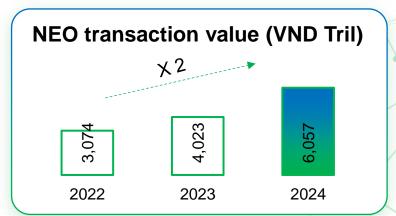








# 



Penetration rate via Digital channel

99.8%

Spearheading exponential performance for consecutive years and charting a course for substantial growth & \(\forall \partial \text{VPBank} \) unparalleled efficiency in long term





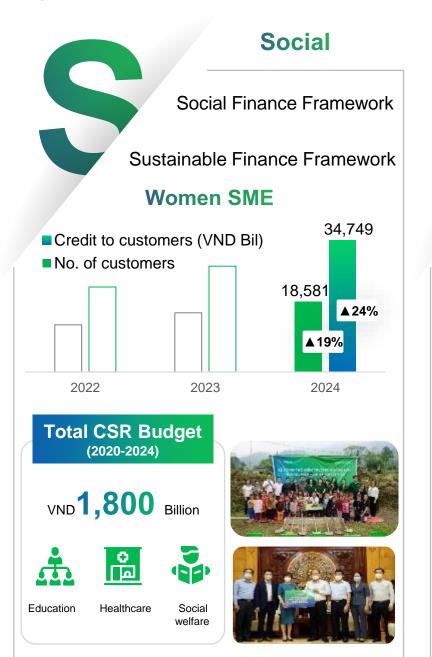
Source: Audited Consolidated FS at 31.12.2024

Unit: VND Bil; %

# Forerunner in sustainability in the banking sector



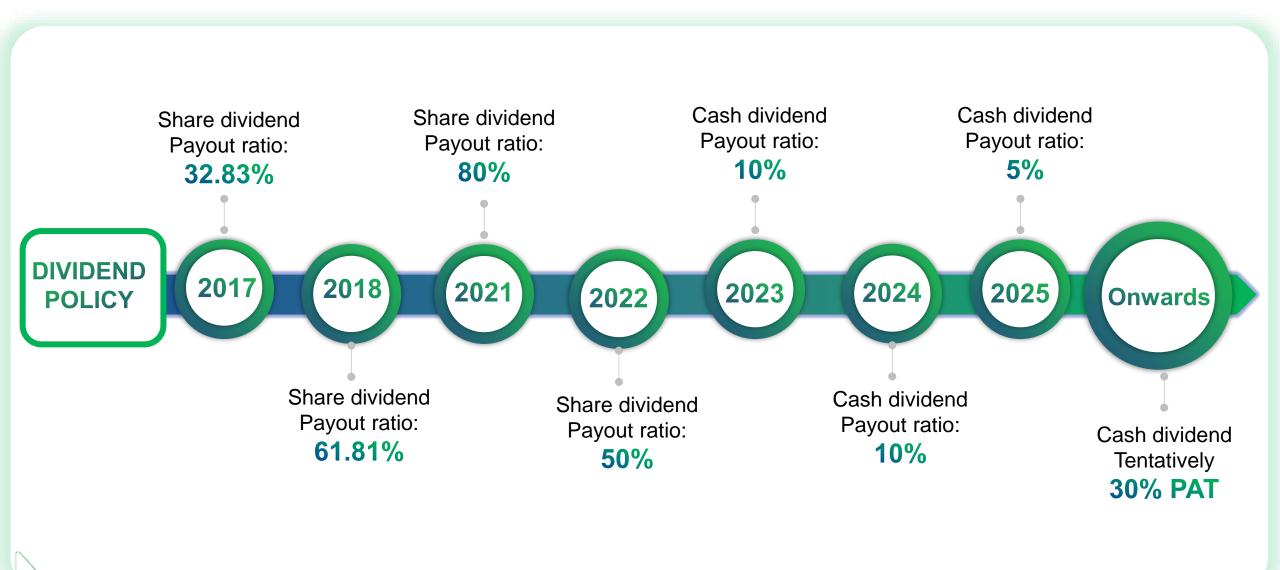




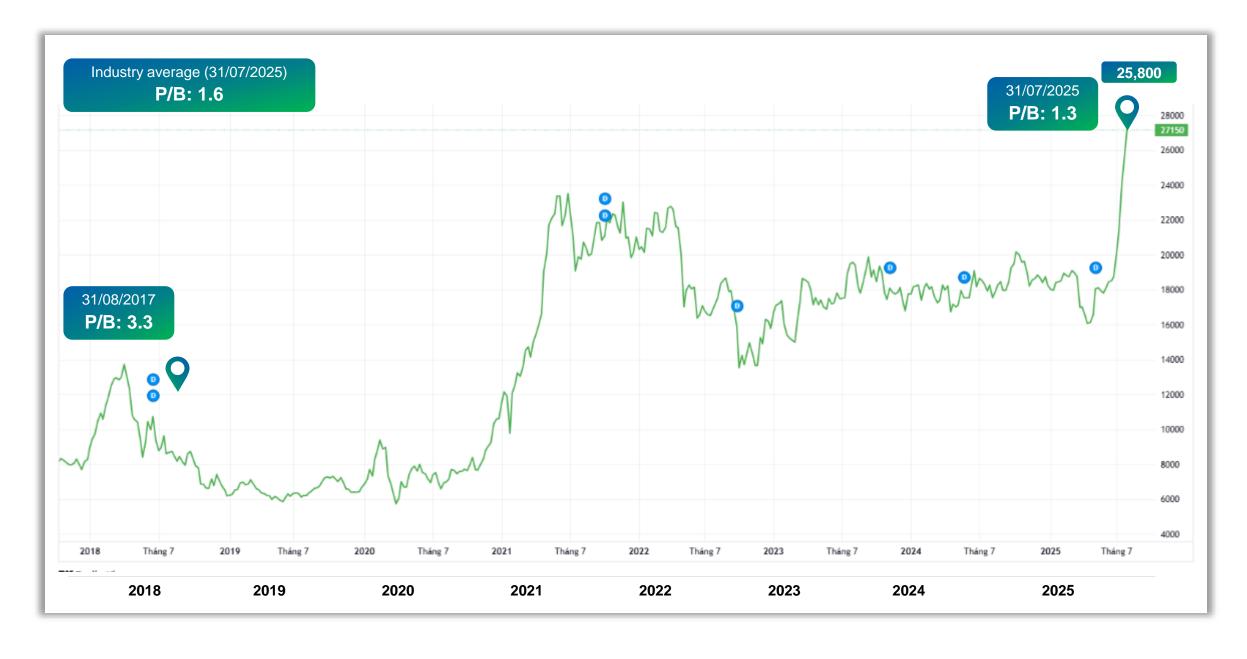


# Annually high and constant dividend payout with attractive yields













Unit: VND Billion; %

# **1H2025 BUSINESS HIGHLIGHTS**



1,104,719 **TOTAL ASSETS** 

#1 among private banks



842,354 **CREDIT TO CUSTOMER** 

18.6% YTD



683,915 **CUSTOMER DEPOSITS** 

23.8% YTD



32,101 TOI

among private banks



11,229 **PBT** 

29.5% YoY



152,183 **TOTAL EQUITY** 

#5 in the industry



13.8% CAR

Among the industry leaders



5.6% NIM

in the industry



25.8% CIR

Among the most efficient in the industry



Total assets	1,132,800	Credit to customers	887,724
Deposits and valuable papers	742,311	PBT	25,270

Indicators	2025	2024	YoY growth (%)
Total assets	1,132,800	923,848	23%
Deposits and valuable papers	742,311	552,642	34%
Total credit to customers	887,724	709,986	25%
NPL bank stand-alone (acc. Cir 31)	< 3%	2.47%	
Consolidated PBT	25,270	20,013	26%
Bank stand-alone PBT	22,219	18,260	22%
FE Credit PBT	1,126	512	120%
VPBankS PBT	2,003	1,220	64%
OPES PBT	636	474	34%









# Vision **2022 - 2026**



Largest bank in Vietnam

Largest bank in Asia

# **STRATEGIC JOURNEY 2022-2026**

# VISION

Become a strong
financial institution
contributing to sustainable
development and
prosperity of the nation
and communities

- Top 3 largest bank in Vietnam
- Top 100 largest bank in Asia

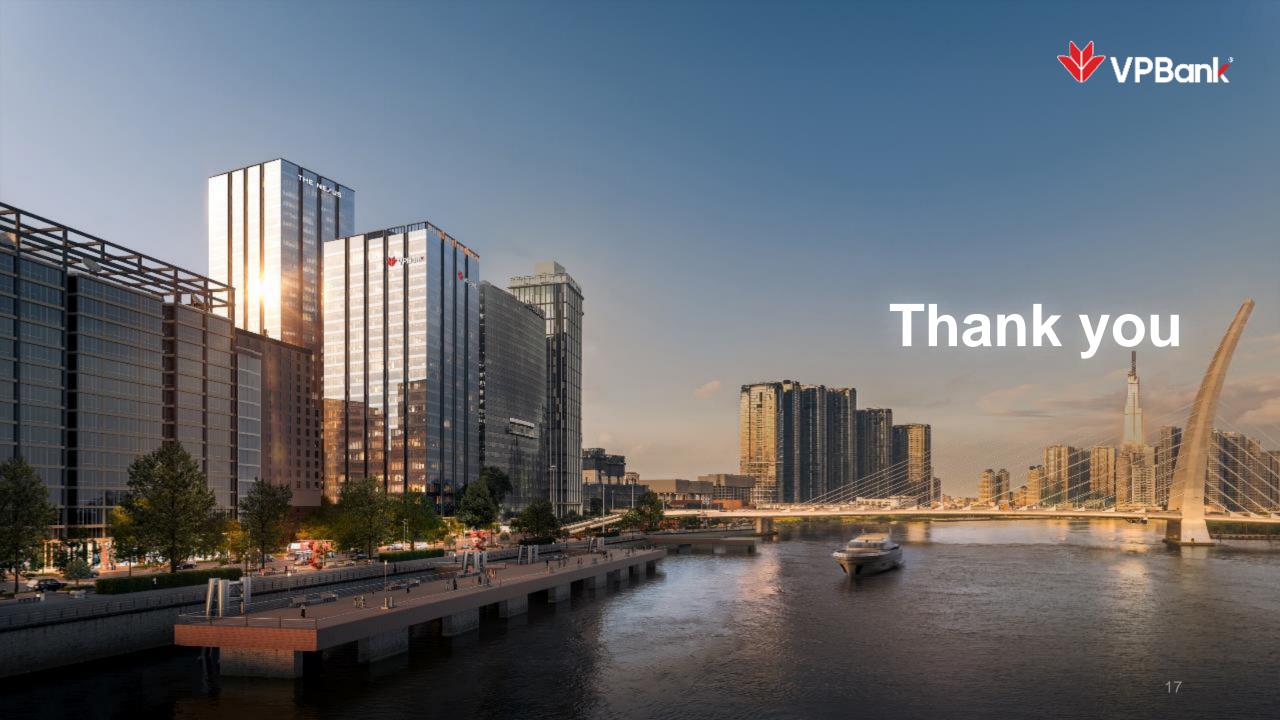
# **MISSION**

To pioneer innovation, delivering distinctive financial services to customers and partners, develop ourselves to bring sustainability and prosperity to our shareholders, communities, and society

# **STRATEGY**

Building a universal bank, leading in implementation, innovation and value creation through comprehensive financial services with the synergy of our ecosystem and adoption of cutting-edge technologies.









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For further information, please visit <a href="https://www.vpbank.com.vn">www.vpbank.com.vn</a> or contact:

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